

Consumer Confidence

When choosing your window or door installer



Glass and Glazing Federation

Always use a current GGF Member.

To see the latest list of GGF Members
visit www.ggf.org.uk/directory

Consumer Confidence

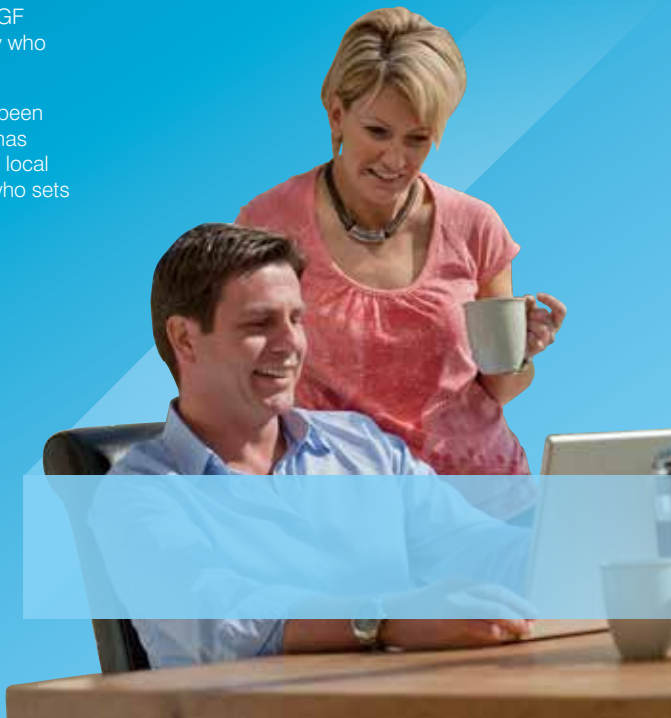
Assuring consumers of the highest standards at all times

Making the decision to replace your existing windows and doors to your home is a major decision. Following this guidance will help you make sure you choose the correct company.

You want to be sure that you have chosen the right products, but also the right company to install them.

You may have seen a multitude of logos and were unsure what they all meant and which actually promoted reputable companies. You can be sure that by choosing a GGF Member, you have chosen a company who offers the following benefits to you:

- Will only use products that comply with the relevant British, European and International Standards
- Will ensure that their conduct is governed by the GGF's Code of Good Practice and Customer Charter and will be routinely monitored
- Will protect your deposit, via the GGF Deposit Indemnity Fund for up to 25% of the purchase price or £3,000, whichever is the lesser
- Will have any dispute between you and the Member Company conciliated at no cost to you
- Is reputable, financially sound, has been trading for at least three years and has passed strict vetting at national and local level. You do not want a company who sets up and disappears halfway through the contract



All GGF members have been vetted prior to acceptance into membership and are regularly reviewed. By choosing a company who is a Member of the Glass and Glazing Federation, you remove all the concern from your decision process.

GGF members will explain the variety of options available for your replacement windows and assist you to make the correct choice for your home and lifestyle.

All GGF Members will ensure your installation will comply with Building Regulations. They will ensure that you receive your compliance certificate when you have replacement windows and doors installed.

This can be achieved through the company's registration of a Competent Persons Scheme such as FENSA, direct to the Local Authority Building Control or through an approved independent inspector.

FENSA is not a Trade Association, but is a Competent Persons Scheme. A company registered with FENSA can help self-certify compliance to the Building Regulations, thus avoiding both delays while the necessary notification goes through Local Authority Building Control and the associated costs of this route. FENSA is not a symbol of quality, and is open to any company (subject to FENSA conditions).

To achieve the best of both worlds, when deciding upon a company to replace your existing windows and doors, look for the GGF logo alongside that of a Competent Persons Scheme such as FENSA. You are then assured a quality installation with the simplest and cheapest administrative route.

Look for both logos...



Glass and Glazing Federation



Registered Company

“Insist on GGF Protection”



Glass and Glazing Federation

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