

Glassi



The GGF Members
monthly magazine

Winter 2015 Edition

2015

A YEAR OF TRANSITION



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The GGF 'Member Get Member' Scheme rewards existing GGF Members who introduce companies who either join the GGF Membership or join the GGF Promotion Programme.

Simply introduce a prospective company and if they join the GGF or Promotion Programme, you will receive money off your next year's subscription. The money off is equal to 10% of the new Member's (or Promotion Programme participant's) first full year subscription!

If you introduce enough companies or even one large company and the money off is equal to your own subscription, then effectively you could enjoy a free year's subscription!

You can invite potential new Members (or Promotion Programme participants) as guests to GGF meetings or GGF events. So when you network with industry colleagues, spread the word about the GGF, send us your introductions and if they join, get money off your next year's subscription!

If you currently have any potential new Members or Promotion Programme companies in mind, to qualify for money off under the 'Member Get Member' Scheme please send the details to our Membership Department by email to membership@ggf.org.uk

* Please note: Companies under three years old would join as Promotion Programme participants.

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Glass and Glazing Federation

From the top

Welcome to the Winter Edition of Glassi

The monthly magazine exclusively for GGF Members

In this issue we review the GGF's activities and achievements in 2015, for what proved to be a transitional year for the Federation with change on several fronts.

Internally, the GGF restructured with new technical directorship and with myself becoming Managing Director in August. In the last 12 months, the Federation has also said farewell to some very loyal servants, in particular Alan Barnard (Conciliation Manager) and Lis Chapelhow (Marketing Officer) who between them gave over 50 years of service to the GGF. However we have also recruited new and experienced personnel to bolster key departments such as Accounts, Health and Safety, Home Improvement, Technical, Membership and Marketing.

During the last 12 months, as the GGF Group continued to grow it became clear that larger office and meeting space was required. In view of this, we have been diligently planning to relocate to better and bigger premises. In spring 2015, we expect to move to Rushworth Street in Southwark – approximately five minutes' walk from our current offices in Ayres Street. With these new state of the art meeting facilities I have no doubt our Members will benefit from this

relocation.

Also in this issue of GLASSi we have special feature articles on the recent changes in Health and Safety at the GGF including an exclusive interview with new Health and Safety Committee Chairman, Grahame Calver of Evander Glazing and Locks and in our new section, "Health and Safety Matters", GGF Health, Safety and Facilities Manager, Phil Pinnington offers key advice on transporting glass and glazing products.

In "Tech Talk", Steve Rice, GGF Director of Technical Affairs focuses on the issues around CE marking and fire resistant glazing systems and sharing Initial Type Testing (ITT) to comply with the Construction Products Regulation (CPR).

In this edition of GLASSi, we also list key dates for your diary and I am delighted to announce that GGF Members' Day 2016 will be on 29th September in Birmingham. As usual all Members' will be invited to this annual event and we will be sending out more details early in the New Year for what has become an outstanding event in the GGF calendar.

Finally, I would like to take this opportunity to thank our President,

Brian Baker of Glassolutions Saint-Gobain, for his outstanding term as GGF President. Brian is stepping down as President this month when his two-year tenure expires and he will be handing the presidency over to Andrew Glover of West Yorkshire Windows who will become the new GGF President in January. In the next issue of GLASSi, we will be featuring special interviews with both Brian and Andrew.

As I mentioned at the top, it certainly has been a transitional 12 months. Once again, thank you for your continued support and contributions throughout the year. I wish you a happy festive season and a prosperous 2016.

Giles Willson
GGF Managing Director



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Get it in the Diary



All Your Key Dates for 2016

JANUARY

- 19 - GGF Scotland, Glasgow
- 20 - Consumer Management Group, London
- 28 - Joint Window & Door Committee and Conservatory Association, Solihull

FEBRUARY

- 2 - North East, Yorkshire and Lincolnshire Region, Brighouse, West Yorkshire
- 8 - Heritage Group (formerly Traditional Windows Group), London
- 9 - North West and North Wales Region, Warrington
- 10 - Midlands Region, Coventry
- 18 - Presidents Reception, London
- 24 - Security Glazing, Laminators and Tougheners Group, Solihull

MARCH

- 1 - GGF Scotland, TBC (provisional date)
- 8 - Kent, Surrey and Sussex Region, Chatham
- 9 - Glass Repair Group, Telford
- 10 - Ireland Region, Location TBC
- 23 - Repair, Maintenance and Refurbishment Group, Newcastle

APRIL

- 20 - Consumer Management Group, London
- 28 - Joint Window & Door Committee and Conservatory Association, Solihull

MAY

- 25 - Security Glazing, Laminators and Tougheners Group, Solihull

JUNE

- 7 - North East, Yorkshire and Lincolnshire Region, Location TBC
- 8 - Glass Repair Group, London
- 8 - North West and North Wales Region, Warrington
- 9 - Ireland Region, Location TBC
- 9 - Midlands Region, Coventry
- 14 - Kent, Surrey and Sussex Region, Location TBC
- 22 - Repair, Maintenance and Refurbishment Group, Solihull

JULY

- 5 - GGF Scotland Region, Location TBC (provisional date)
- 13 - Consumer Management Group, Location TBC
- 21 - Joint Window & Door Committee and Conservatory Association, Solihull

AUGUST

- 24 - Security Glazing, Laminators and Tougheners Group, Location TBC

SEPTEMBER

- 7 - Glass Repair Group, London
- 15 - Ireland Region, Location TBC
- 21 - Repair, Maintenance and Refurbishment Group, Solihull
- 29 - Members Day, Chairmen's Forum & AGM, Birmingham

OCTOBER

- 4 - Kent, Surrey and Sussex Region, Location TBC
- 12 - Consumer Management Group, Location TBC
- 18 - North West and North Wales Region, Warrington
- 19 - Midlands Region, Coventry
- 27 - Joint Window & Door Committee and Conservatory Association, Solihull

NOVEMBER

- 1 - North East, Yorkshire and Lincolnshire, Location TBC
- 22 - GGF Scotland, Location TBC (provisional date)
- 29 - Security Glazing, Laminators and Tougheners Group

DECEMBER

- 8 - Glass Repair Group, London
- 14 - Repair, Maintenance and Refurbishment Group, Solihull
- 15 - Ireland Region, Location TBC

NOTES

1) Changes to meetings

Meeting details may be subject to change, please confirm your attendance with Secretaries at least 24 hours prior to the scheduled meeting.

2) Board, Committee and Executive Members

- GGF Board
- Glazing Executive
- Home Improvement Executive
- Commercial Sub-Committee
- Finance and Membership Committee
- Health, Safety and Environment Committee
- Marketing and Communications Committee
- Regional Representatives Committee
- Standards Committee

If you are a Member of any of the above committees and are unsure of forthcoming dates and venues please contact the meetings secretaries for details.

3) Meetings at the GGF Offices

Please note that the GGF Boardroom will no longer be available for meetings and all secretaries who have booked the Boardroom will try to find alternative London venues close to the GGF Offices, Ayres St London, SE1 1EU.

Exhibitions and Events dates and venues;

EcoBuild

8-10 March - London Excel

Fensterbau

16-19 March - Nuremberg

The FIT Show

12-14 April - Telford

Counter Terror Expo

19-20 April - London

Grand Designs Live

30 April - 8 May - London

FIREX

21-23 June - London

GGF Members Day

29 September - Birmingham

Glasstec

20-23 September - Dusseldorf

The Build Show

(UK Construction Week)
18-20 October - Birmingham

Grand Designs Live

19-23 October - Birmingham

EMEX

16-17 November - London

G16

18 November - London

Glassman's Lunch

2 December - London

Spotlight on a Member

Grahame Calver – Evander Glazing and Locks Ltd.

This month's Spotlight on a Member features Grahame Calver, Safety, Health Environment Improvement Manager at Evander Glazing & Locks Ltd.

Grahame has worked in health and safety for almost 20 years, 12 of which have been in the glass and glazing industry. With his wealth of experience and industry expertise the Federation was delighted when he recently accepted the Chairmanship of the GGF Health and Safety Committee.

In this interview Grahame shares his outlook and the objectives of the GGF Health and Safety Committee.

Congratulations on becoming the Chairman of the GGF Health and Safety Committee. What challenges do you see in the immediate and long term future?

Thank you. I am looking forward to the new role and the many challenges ahead. Our first task will be to restructure the committee so that it is truly representative of a cross section of the GGF Membership. Once we have our new committee firmly established, we will then continue the broad GGF aims: to constantly raise the health and safety standards in the industry. To continually promote health and safety to the GGF Membership and emphasise the importance of a top-down approach within companies. Of course our main challenges will be dealing with the many key issues that arise within the working environment concerning health and safety.

With such a broad remit, no doubt you will expect support from the Membership and the GGF?

Yes of course, there is a great deal of knowledge and expertise within the Membership and it is our duty to ensure we utilise this for the benefit of our Members. I am looking forward to working closely with Phil Pinnington, the new GGF Health, Safety and Facilities Manager, and other members of the current H&S Committee. It's also good to hear that the GGF Marketing team will be in full support to promote the committee, its work and the function to Members and the wider industry.

Can you outline the Health and Safety Committee's objectives?

Our short to medium term objectives are:

- To gain greater buy-in to GLASS Charter for Members and companies in the industry
- To update all the GGF Health and Safety publications and to improve the Health and Safety section of the GGF website

- To ensure GGF Members are prepared to cope with any impact or changes caused by industry issues

- To build stronger relations with the Health and Safety Executive (HSE)

These are fairly achievable but there's no doubt that we will need strong focus and direction from the committee and diligence from the GGF Health and Safety department.

With your vast experience how would you assess the current state of health and safety in our industry at present?

I can say with confidence that over the last 12 years, I personally have witnessed a huge improvement in the overall standards of health and safety within our industry. There are many different sectors within our industry all of which have their own particular health & safety challenges, be it in manufacturing, transportation and storage, fabrication, commercial glazing, installation of roofline products, windows, doors and conservatories. All of these sectors continue to promote positive health & safety cultures in what have been testing times.

For me one of the most common risks across these sectors and one that causes the largest proportion of injuries and lost time is manual handling related. As an industry we must continue to work together to improve and develop working practices in order to reduce these types of injuries.

In an ideal world, what would you like the GGF Health and Safety Committee to be?

Firstly, to be the leading authority in the industry, continually working with HSE to improve and maintain the highest standards. Secondly, to be the leader in providing information and guidance to make the safest and healthiest working environment possible for employees in our industry. Finally, I'd like the committee to be the main driver behind health and safety cultural change in companies and in the industry generally.

<http://www.evander.com/>

“There’s a lot of knowledge and expertise within the GGF Membership and it’s our aim to utilise it.”

Grahame Calver -
Evander Glazing and Locks Ltd.



Tech Talk



A CE marking reminder for manufacturers and installers of fire resistant glazed systems

Making Insulating Glass Units (IGUs) with a fire resistance characteristic requires special processes to verify performance. Manufacturers cannot simply use a fire-resistant glass component such as a pane of fire resistant glass (that has already been CE marked) in their production and assume it covers all other properties. Manufacturers need to make a separate Declaration of Performance (DoP) backed by fire resistance testing of their complete IGU product.

Demonstrating Fire Resistance

The manufacturer has to show that the IGU they produce conforms with the requirements of product standard BS EN 1279-5:2005 +A2:2010 Glass in Building- Insulating Glass Units, part 5: Evaluation of conformity. System 1 for the attestation and verification of constancy of performance applies.

Under that system, Factory Production Control (FPC) applicable to the fire resistance characteristic is required, which includes testing of samples taken at the factory to a prescribed test plant. A notified product certification body has to provide a certificate of constancy of performance for the product, based on:

- type testing of fire resistance to BS EN 1364-1 of a representative product sample taken by the notified body
- initial inspection of the manufacturing plant and the FPC
- follow up assessment and evaluation of the FPC.

In this edition of Tech Talk, Steve Rice, GGF Director of Technical Affairs outlines the technical compliance and CE marking issues Insulating Glass Unit (IGU) manufacturers and Installers may face when putting a fire resistant glazed system on the market. Also for IGU manufacturers, Steve introduces a new GGF guidance document for companies sharing initial type testing (ITT) to ensure their products comply with the Construction Product Regulation (CPR).

Following testing the fire resistance performance needs to be classified according to standard BS EN 13501-2, Fire classification of construction products and building elements – Part 2: Classification using data from fire resistance tests, excluding ventilation services. Testing to BS 476 part 22 is not acceptable. And testing to BS EN 1364 when the product has not been formally sampled can only be used as supporting data.

Further requirements

When the product certificate has been received the manufacturer can draw up a formal DoP and prepare the CE marking label.

They have to ensure that the declared performance is maintained. That requires recording relevant technical documentation and steps taken to monitor the product. The keeping of a complaints register of product non-conformance and recalls is also required. The technical records and DoP have to be held for at least ten years after placing the product on the market. Product traceability is important, and there are therefore requirements for product labelling and identification of production units with unique batch or serial numbers.

There is also an obligation to ensure that the product is accompanied by appropriate instructions and safety information concerning its use. That would be expected to include guidance for handling, glazing and installation, including naming of the components of the required glazing system as established by fire resistance testing.

Cascaded evidence (or sharing Initial Type Testing)

There is an alternative approach. The manufacturer can choose a path already followed by another where an IGU product has already been successfully CE marked. But the manufacturer must follow the associated product system and process

description for the CE marked IGU. The associated fire resistance test results and product classification may be used with agreement from the owner of the original type testing. But the manufacturer has to separately achieve certification by a notified inspection body for their FPC. Placing the product on the market still requires a DoP under the name of the manufacturer.

To read the full GGF Guidance Document on sharing cascaded evidence or initial type testing, please see GGF Guidance_ on_Sharing_ITT

Getting it right

There is a great deal for an IGU manufacturer to get right in claiming fire resistance. Formal classification is essential, and product performance has to be established by rigorous procedures. The steps in the process cannot be sidestepped. And if not careful, manufacturers could easily breach CE marking rules.

If you are responsible for making the glazing in a building fire resistant make sure your supplier and installer are doing it correctly otherwise it can defeat the point of installation.

If you have a technical issue you need help with then contact the GGF Technical Team via the Technical Helpline 0844 567 4014 (8am-4pm during working week)

Or email technical@ggf.org.uk

Giles Willson, GGF Managing Director, looks back on a year of change for the Federation with a management restructure, new personnel, some fond farewells and a list of outstanding achievements as the GGF continued to provide a high level of service and benefits to its Membership.

At the start of 2015, I could not have accurately predicted how the year would fully pan out however as ever it has been a busy and positive year for the GGF. We have seen some significant changes internally and externally and the results of our work are clear to see with our continued increase in recruitment, increasing brand awareness, raising of technical standards and consistent delivery of benefits and services for Members. Here is a review of the areas where the Federation has made progress during the last twelve months.

Technical

Though our Technical resources were under some strain in 2015 with a change of staff and management in the middle of the year, the department still produced 11 new Technical publications and provided Members with the guidance and advice needed on many issues via our online web features such as the CE marking micro-site, the technical section of the GGF website and the GGF library of technical publications.

Health and Safety

The Federation undertook a rigorous recruitment process which resulted in the appointment of Phil Pinnington as the GGF's new Health, Safety and Facilities Manager at the end of October. The GGF also re-launched the GLASS Charter publication in August 2015 and restructured the Health and Safety Committee in November. Throughout the year the Federation worked closely with the HSE (Health and Safety Executive) on a variety of issues.

Political

The UK General Election in May 2015 saw a change in the entire political landscape with a clear majority victory for the Conservative Party which resulted in a new cabinet being formed and many opposition MPs losing their seats to other parties such as SNP and UKIP. These changes have affected the departments the GGF works closely with and as a result the GGF has started to foster working relationships with new Ministers in key Government departments on multiple campaigns.

In the build-up to the election, the GGF created a "Political Campaigns" section on the GGF website and also started publishing a regular "Political Blog" from our political advisers GK Strategy, to ensure Members are kept up to speed with our progress in the political arena.

In October 2015, the Consumer Bill of Rights was implemented and the Federation provided solid guidance to Members on the key changes (and impact) of this updated legislation. Aligned to this new legislation, the GGF issued a new Consumer Code of Practice which incorporated the changes in the law.



A YEAR OF TRANSITION



Recruitment

The GGF had a strong year for recruitment with more of the industry's high profile companies joining the Federation in 2015. The last 12 months saw the GGF recruit 33 new companies into Membership and five into the Promotion Programme. With 38 companies becoming part of the GGF, this is the highest number of new companies joining for almost 10 years.

Marketing/PR

Once more the GGF Marketing department enjoyed an outstanding year with a highly successful events programme, several new online developments combined with solid online growth, plus greater brand awareness across all media and audiences.

The highlights included:

- *MyGlazing.com* (launched September) – a new consumer advice website to help, protect and re-direct homeowners to GGF Members to undertake their work.
- GGF Online Bookshop launched in June 2015, offering Members an average of 75% discount across all titles.
- GGF website growth:
 - Over 500,000 page views on the GGF website
 - 157,361 sessions
 - 121,760 users
 - 15,180 downloads of all technical publications
 - 228 enquiries to join the GGF via the website
- Over 300 exclusive articles produced for Newswire and GLASSi
- Over 70 trade press releases reaching an estimated readership of 14m across all print/online media

Training

Under GGF Training Ltd, the GGF Fire Resistant Glazing Training courses were launched. The course was nominated as a finalist at the G15 Awards.

Meetings

One of the main benefits of being part of the GGF is our strong meetings schedule which allows Members to network, share and gain knowledge, and build new contacts within the industry.

Throughout the year the GGF Membership turned out in record numbers at some specialist group meetings as well as at GGF Members Day, that once again proved to be one of the outstanding highlights in the GGF calendar. Here's a round-up of the GGF meetings and events highlights in 2015.

- More than 35 Regional and over 120 Specialist Group meetings.
- Members networking events included the GGF Members Day incorporating the Chairmen's Forum and AGM.
- The GGF participated in 11 major events/exhibitions in 2015, including: Trading Standards Conference, G15 Awards, FIREX, Counter Terror Expo and EMEX.





In 2016, we look forward to building on this year's progress with additional and improved benefits. May I thank you for your invaluable input and I have no doubt that together we can continue to improve the trading environment for GGF Members and the wider industry.

Around & Industry

“We are delighted with the support they have provided as we seek to meet our ambitions for the business in the very near future.”



Renowned industry journalist, Nathan Bushell, looks at what has been making the news in our industry over the last month.

Commercial activity in the glass and glazing industry appears to be gathering pace, with three deals announced in the last month.

Polyframe Group acquired Advanced Aluminium in Norfolk, allowing the trade fabricator to offer installers eight different window systems in PVCu and aluminium.

"Aluminium is in vogue – for commercial, public sector, domestic refurb and new build," Peter Dyson, Polyframe's group sales director, said.

Octopus Investments has completed a "significant" investment in Anglo European Group and owners Paul and Chris Sullivan have released some of their equity.

"Octopus has an exceptional track record of backing companies like ours to help achieve success through organic growth, and we are delighted with the support they have provided as we seek to meet our ambitions for the business in the very near future," Paul said.

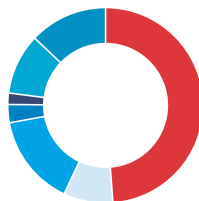
In addition, Inwido UK has acquired Jack Brunson & Son, a premium brand in the consumer segment supplying bespoke window and door solutions through its network of seven showrooms.

High Value

This news comes on the back of an increasingly confident construction sector, with housebuilding leading the charge. According to the latest Economic & Construction Market Review from Barbour ABI, the residential sector accounted for 49% of all construction contract values in October, totalling £3.7 billion.

Michael Dall, lead economist at Barbour ABI, said: "Although the residential contract value figure increased in October, the number of units awarded increased by only 2.8%, suggesting that recent schemes are more focused on high value rather than high density, which does not necessarily bode well for those calling to increase housing figures."

Markit/CIPS UK Construction Purchasing Managers' Index (PMI) reported that construction companies remain highly upbeat about their prospects for growth over



RESIDENTIAL - 49%

COMMERCIAL & RETAIL - 15%

INFRASTRUCTURE - 13%

EDUCATION - 10%

INDUSTRIAL - 8%

HOTEL, LEISURE & SPORT - 3%

MEDICAL HEALTH - 2%

The residential sector accounted for 49% of all construction contract values in October, totalling £3.7 billion.

the next 12 months, with more than half (59%) forecasting a rise in business activity, and only 7% expecting a decline. Anecdotal evidence cited an encouraging number of new invitations to tender and expectations of solid spending levels among key clients.

Meanwhile, home improvement members of Leads2trade believe that interest rates should be kept low to encourage people to invest in their homes and properties to grow the economy and boost the building products industry.

Andy Royle, director at Leads2trade, said: "There is clearly optimism but it is cautious optimism, with many installers saying that they fear an interest rate rise could dent consumer confidence, which has remained relatively strong despite the economic turbulence."

Changing Locks

Research undertaken by Neighbourhood and Home Watch Network (NHWN) has found that two thirds of the 6,000 respondents do not change their locks when they move home. And of those two thirds, 86.2% don't even consider it.

Jim Maddan, chairman of NHWN, said: "These figures alone may not seem that surprising, but when you consider that around 11% of the population moves home in the UK every year, and that the average Briton moves eight times in their lifetime, then it begs the question: just how many people could have a key to your new front door?"

"And when you take into account the most recent Office for National Statistics (ONS)

crime survey showed that 92% of all domestic burglary in a dwelling in England and Wales was committed through either the front or back door, then it's obvious that everything possible should be being done to secure them."

The Door & Hardware Federation (DHF) has welcomed the insurance sector's early acceptance of a new domestic door security standard designed to defeat a wave of house burglaries.

A major UK insurance company is advising its domestic insurance policy holders to choose TS 007-rated security for their entrance doors. TS 007 security provides resistance against cylinder snapping and other forms of lock attack which are increasingly being used in domestic break-ins.

Now the DHF, which represents the UK's leading manufacturers of locks and door hardware, is calling on other insurance companies to follow the insurance company's lead and encourage their policy holders to upgrade their door security.

Finally, the 481,000 tonnes of waste PVC recycled across Europe in 2014 contributed to the creation of around 1,000 direct jobs in recycling plants, according to VinylPlus, the sustainable development programme of the European PVC industry.

PVC recycling is also saving around one million tonnes of carbon emissions annually. The figures are calculated on an average of one employee needed to recycle 500 tonnes of PVC per year and a 2kg saving of CO₂ for each kilogramme of PVC that is recycled.



Inwido UK has acquired Jack Brunson & Son, a premium brand in the consumer segment supplying bespoke window and door solutions through its network of seven showrooms.



Clive Lloyd, managing director of Avocet Hardware, said: "Whenever I move home I make sure I change my locks as quickly as possible – the reason being the sheer number of people who've had access to my door keys in previous homes."



Recently, Phil Pinnington was appointed as GGF Health & Safety and Facilities Manager to steer and manage this fundamental area of the Federation.

Phil has 18 years' experience working within the charity, energy and transport sectors and holds qualifications from NEBOSH (National Examination Board in Occupational Safety and Health), British Safety Council, IOSH (Institute of Occupational Health and Safety) and BSI (British Standards Institute).

In 2016, Phil's remit will include working on consolidating the expertise within the GGF Health and Safety Committee, growing the subscription to GLASS Charter, developing the GGF's library of Health and Safety publications and working in partnership with the HSE (Health and Safety Executive) on industry issues.

In this issue of GLASSi, Phil outlines some of the key issues around managing sub-contractors and transporting products that have arisen recently in the industry.

MANAGING SUB-CONTRACTORS AND ENSURING SAFE TRANSPORT

Recently some incidents have come to light relating to sub-contractor workers. Under Health and Safety legislation although these may not be people directly employed by the principle contractors on site or factory owner, there is still a duty of care in law and therefore they remain your responsibility.

Health & Safety Matters

The Health and Safety Executive provide on their website, helpful resources including INDG368 which is a short but extremely informative guide for companies using sub-contractors. It provides clear and simple tips and Members are advised to refer to the HSE Guide to Managing Sub Contractors on Site.

Another incident that has come to our attention is that of the safe transportation of glass and glazing products. Many products in our industry need to be carried on the side of panel and box vans. Road traffic law requires that the driver must ensure that such loads are secured by the appropriate equipment (such as ropes, end caps, securing straps etc.) before the vehicle moves.

Though a driver may consider the load as secure, he or she may not have taken into consideration road and adverse weather conditions. High and side winds during the journey may occur and are regularly seen as contributory factors in road traffic accidents involving commercial vehicles.

For further guidance on this subject, please refer to the GGF's Code of Practice - Use of Glass Handling, Storage, Transport - which is available to download free from the Members Area of the GGF website.

You can contact Phil via email on ppinnington@ggf.org.uk.



image courtesy of Express Glazing Contractors

In the Groups & Regions

Here are some of the key GGF meetings over the next few months. Make sure you contact your Regional or Group Secretary to book your place at these events.

GGF Specialist Groups

Consumer Management Group

The Consumer Management Group will next meet on Wednesday 20 January, at the GGF Offices. For further information please contact the Group Secretary, Steve Lipscombe slipscombe@ggf.org.uk

Joint Conservatory Association and Window and Door Group Meeting

The next joint meeting of the Conservatory Association and Window and Door Group will take place on Thursday, 28th January, at Solihull, West Midlands. For further information or if you wish to attend this meeting please contact the Group Secretary Bridie Joyce bjoyce@ggf.org.uk

Heritage Group (Formally Traditional Window Group)

The Heritage Group (formally Traditional Window Group) will next meet on Monday 8th February, at a venue close to the GGF Offices. For further information please contact the Group Secretary, Giles Willson, gwillson@ggf.org.uk

Security Glazing (Laminators & Tougheners Group)

The Security Glazing (Laminators & Tougheners Group) will next meet on Wednesday 24th February, at Solihull Moors Football Club, Solihull, B91 2PP. For further information or if you wish to attend this meeting please contact the Group Secretary, Ben Wallace bwallace@ggf.org.uk

Glass Repair Group, London

The Glass Repair Group will next meet on Wednesday 9th March, in Telford. For further information or if you wish to attend this meeting please contact the Group Secretary, Micky Sulston msulston@ggf.org.uk

The Repair, Refurbishment and Maintenance Group (Windows, Doors and Conservatories)

The Repair, Refurbishment and Maintenance Group (Windows, Doors and Conservatories) will next meet on Wednesday, 23rd March, at Newcastle. For further information or if you wish to attend this meeting please contact the Group Secretary, Micky Sulston msulston@ggf.org.uk

*Please note that meeting details are subject to change, please confirm with Secretaries at least 24 hours prior to the scheduled meeting to avoid disappointment.



Regions

Scotland

The Scotland Region will next meet on Tuesday 19th January, commencing at 10.30am in Stepps, Glasgow. For further information or if you wish to attend this meeting please contact the Group Secretary, Ann-marie Waugh amwaugh@ggf.org.uk

North East, Yorkshire and Lincolnshire

The North East, Yorkshire and Lincolnshire Region will next meet on Tuesday 2nd February, at Design Glass, Brighouse, West Yorkshire. For more information or if you wish to attend this meeting please contact the Group Secretary Ann-marie Waugh amwaugh@ggf.org.uk

North West and North Wales

The North West and North Wales Region will next meet on Tuesday 9th February, commencing at 10.30am at the Holiday Inn, Woolston Grange Avenue, Warrington WA1 4PX. For further information or if you wish to attend this meeting please contact the Group Secretary, Anne-Marie Waugh amwaugh@ggf.org.uk

Midlands

The Midlands Region will next meet on Wednesday 10th February, commencing at 10.30am at the Windmill Village Hotel, Coventry. For further information or if you wish to attend this meeting please contact the Group Secretary, Anne-Marie Waugh amwaugh@ggf.org.uk

Kent, Surrey and Sussex

The Kent, Surrey and Sussex Region will next meet on Tuesday 8th March in Bridgewood Manor Hotel, Chatham. For further information or if you wish to attend this meeting please contact the Group Secretary, Peter Stuttard pstuttard@ggf.org.uk.

Ireland

The Ireland Region will next meet on Thursday 10th March, the location is to be confirmed. For further information or if you wish to attend this meeting please contact the Group Secretary, Ian Young iyoung@ggf.org.uk.

East Anglia

For further information on venues and dates for 2016 should you wish to attend this meeting please contact the Group Secretary, Peter Stuttard pstuttard@ggf.org.uk.

West of England and South Wales

For further information on venues and dates for 2016 should you wish to attend this meeting please contact the Group Secretary, Peter Stuttard pstuttard@ggf.org.uk.

Wessex and Channel Isles

For further information on venues and dates for 2016 should you wish to attend this meeting please contact the Group Secretary, Peter Stuttard pstuttard@ggf.org.uk.

London

For further information on venues and dates for 2016 should you wish to attend this meeting please contact the Group Secretary, Peter Stuttard pstuttard@ggf.org.uk.

myglazing.com

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